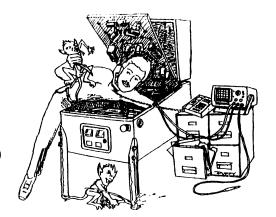


Data East Pinball, Inc. 1990 Janice Avenue Melrose Park, IL 60160

Tel: 1-800-KICKERS or Fax: 708-345-0010



Technical Support

TO:

Service Managers

FROM:

Joe Blackwell

DATE:

November 12, 1993

RE:

Last Action Hero

Early production samples have exibited an intermittent problem with the lock ball assembly (500-5684-01). Listed below is the modification currently being used in production.

Symptom:

Balls are not being released from the six ball trough ass'y. Removing the arch assy. reveals balls are being jammed beneath the cam ass'y or the coil appears to have insufficient strength.

Problem:

The compression spring being used on the plunger ass'y is too heavy a gauge for this application.

Solution:

Replace with spring part number (266-5000-00). This will reduce plunger resistance when the coil is activated.

Note:

If further assistance is required, please call Joe Blackwell at 1-800-542-5377 or 1-708-345-7700.