## Service Bulletin No. 51



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## **Technical Support**

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TO:

Service Managers

DATE:

January 17, 1994

RE:

"Tales From The Crypt"

Symptom:

Printer interface is not functioning. Blank LED on CPU Board is flashing

indicating that the CPU is trying to transmit data.

Problem:

Dip switches on the Dot Matrix Controller Board are configured incorrectly.

Solution:

(Dip switch bank 1)

Switch #2 - off - NSM printer (standard) Switch #2 - on - IR printer (infra red)

Note: If blank LED goes off for approximately two (2) seconds then comes on and stays on. This indicates either no printer is installed or it does not recognize the printer.

<sup>\*</sup> All other switches should be off.