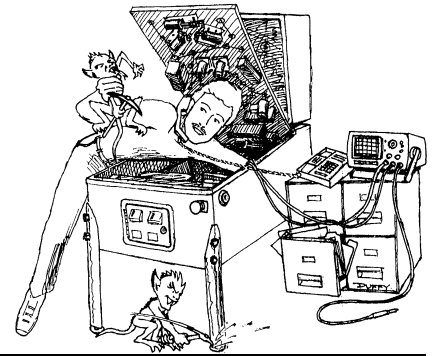




# Nº 134 SERVICE BULLETIN



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**TO:** Parts & Service Managers

**DATE:** April 11, 2002

**SUBJ:** Difficulty in Playfield Glass Removal

## Symptom:

The **Playfield Glass** is extremely difficult to remove. *Note: Some resistance is preferred, as you do not want the glass to slide out too easily with the Front Molding removed.*

## Explanation:

The Cabinet Width Dimensions (in the center) may vary slightly due to different types of wood used and changes in humidity & temperature. A variance of just **1mm** can create tightness along the left & right side **Glass Channels**.

We compensate for these variances in the factory and adjust the **Side Armor** as it is installed. However, shipping the game across the country or overseas can subject it to extreme temperature changes which can then affect the game *after it leaves the factory.*

## Solution:

Slightly loosen the **Side Armor**.

**Step 1:** With the **Playfield Glass** and **Front Molding** installed, loosen the four (4) Phillips-Head Screws on the **Side Armor** one revolution (counter-clockwise). See "**#1 arrows**" above.

**Step 2:** Remove the **Front Molding** (access latch through open Coin Door) and check to see if the glass has loosened up. Ensure that it not too loose and won't slide out on it's own. *If glass is still too tight repeat Step 1.*

**Note:** *If loosening the four (4) Phillips-Head Screws is not working, you should then loosen the nuts on the carriage bolts 1/2 turn. See "**#2 arrows**" above; nut located inside the cabinet. If this does not work, remove the glass; take a small to medium flat blade screw driver and "shave" the inside of the **Glass Channel** by running the screw driver up and down the channel. Exercise care when doing so; reinsert the Playfield Glass after each pass to check for proper glass movement.*

Please phone or eMail with any questions or comments at the below numbers or address.

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