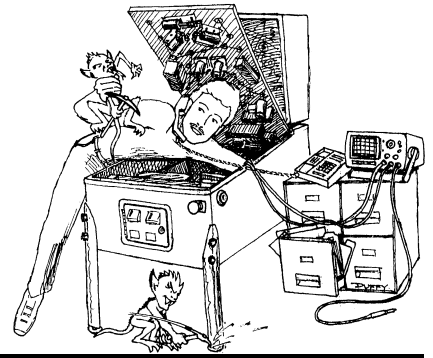




# Nº 136 SERVICE BULLETIN



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Administrator

**TO:** Parts & Service Managers

**DATE:** May 2, 2002

**SUBJ:** *Early Production* **PLAYBOY** *U7 Sound ROM Change*

## Symptom:

In *Early Production Playboy Pinballs*, the "Sound" stops working, however, when you turn the power OFF & ON the "Sound" starts working again. **Please Note:** *Not all games will exhibit this symptom.*

## Explanation:

The above condition is caused by a *program bug* in early versions of the sound software. Check the date of your **U7 SOUND EPROM** on the CPU/Sound Board, any version *before 2/28/02* is subject to this problem. Any game prior to Serial Number 162626 should require this update (*double-check your CPU/Sound Board to ensure the EPROM wasn't already changed*).

## Solution:

Replace your **U7 SOUND EPROM** with the latest version. If your Playboy Pinball has an earlier version of the Sound EPROM installed, you would also benefit from changing the **CPU GAME ROM** (*Loc: U210 directly under the Battery Back-Up Pack on the CPU/Sound Board*) and the **Display ROM** (*Loc: ROM 0 on the Display Controller Board behind the Dot Display*) to the most current production version.

View the following page ►► for the location of **U7** on the **CPU/Sound Board**.

## Acquisition:

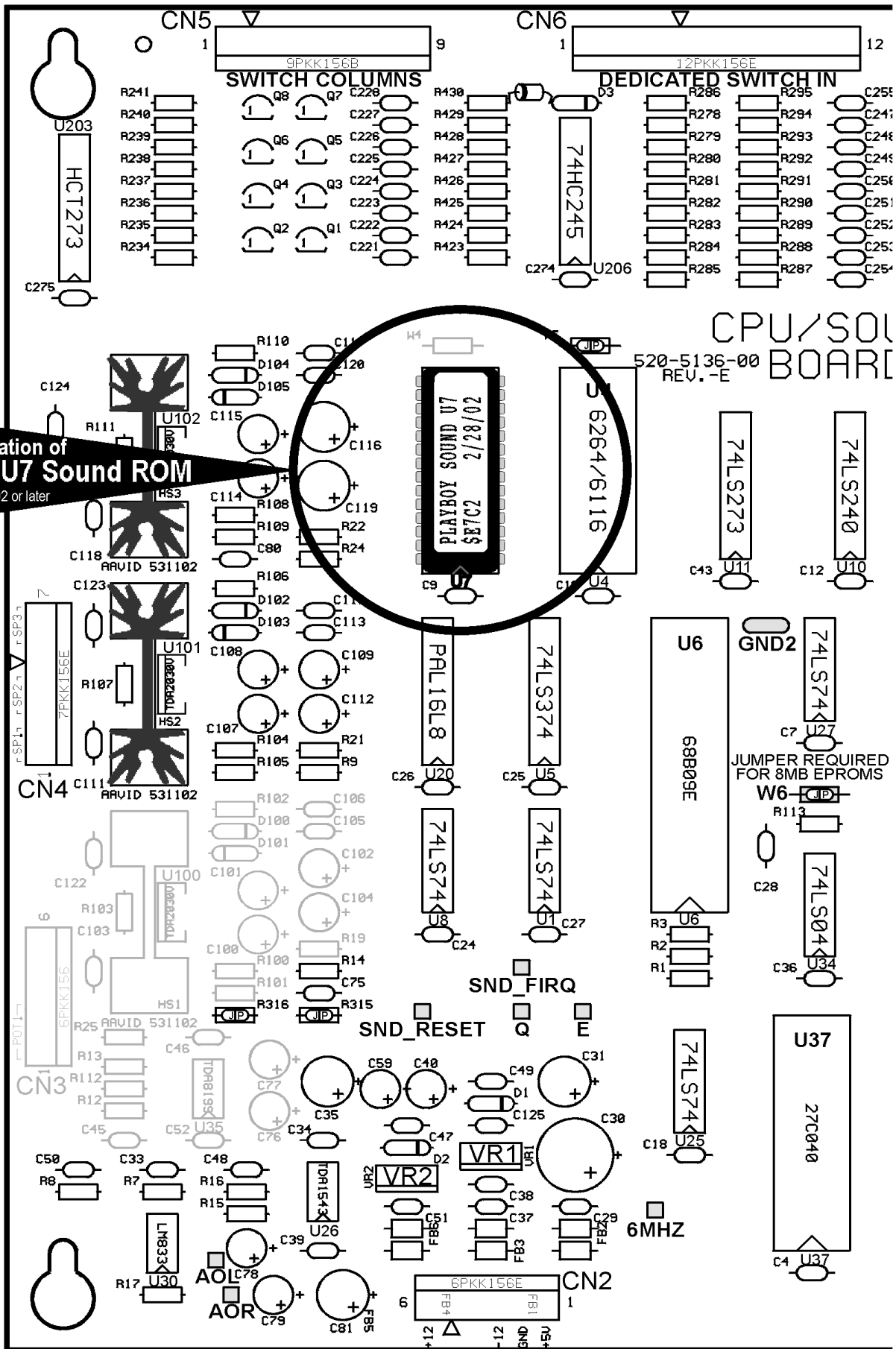
There are 2 ways to acquire the current code.

1. If you're equipped with an EPROM burner, you can download the current code from our website <http://www.sternpinball.com/rom.htm> and click **Playboy**.

(On our home page, click **TECHNICAL SUPPORT & PART SALES**, then click **ROM CODE LIBRARY**)

2. Contact your local distributor. For a current **Distributor List**, view your Playboy Game Manual (*Page DR. 9 in front*) or visit our website <http://www.sternpinball.com/namerica.htm>.

(On our home page, click **DISTRIBUTION LIST**).



Location of U7 Sound ROM  
2/28/02 or later

Check Sum:  
\$E7C2 for  
U7 ROM  
dated  
2/28/02

Please phone or eMail with any questions or comments at the below numbers or address.  
 • 2020 Janice Ave • Melrose Park, IL 60160 • Tel 708-345-7700 (Option 1) • Toll-Free (USA/Canada) 1-800-542-5377 • Fax 708-345-7889 •

Want Service Bulletins by eMail? Request by eMail: [parts.service@sternpinball.com](mailto:parts.service@sternpinball.com)

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