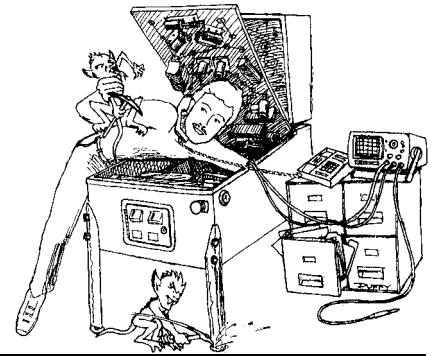




Nº 143 SERVICE BULLETIN



Joe Blackwell
Director, Parts Sales &
Technical Support

Susan White
Parts Sales
Manager

Patty Schrapf
Parts Stockroom
Manager

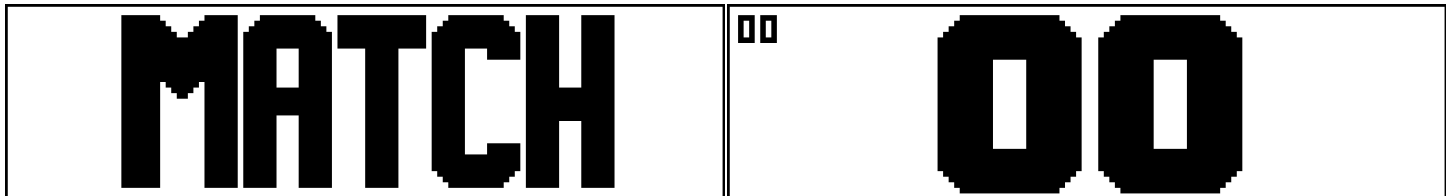
Chas Siddiqi
Technical Support
Engineer

Jay Alfer
Technical Support Doc.
Administrator

TO: Parts & Service Managers

DATE: October 22, 2003

SUBJ: T3™ Software Update / Match Feature



Symptom:

Game starts to produce only zeros (00) for the Match Number which appears at the end of every game. **Note:** Only if Standard Adjustment 13, Match Percentage, is set between 1%-10% (Default is 8%). If set at 0% or OFF, you will not see the problem noted in this bulletin.

Problem:

Players may start to take advantage of this by ending their games prematurely when they reach a score that ends in zeros, thus awarding them a free game from the Match Feature.

Explanation:

When the Match % awarded exceeds the operators desired setting, the game will inadvertently display a "00" Match Number to prevent giving anymore Match awards (depending on your setting of Standard Adjustment 12, Match Award, Default is Credit). It may also award a Match even if the numbers do not match.

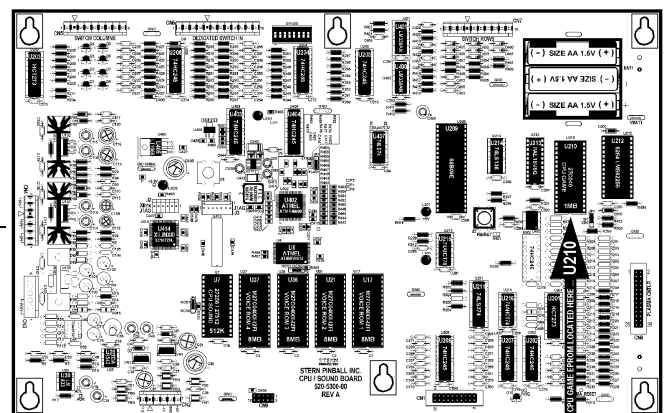
Solution:

CPU Game Code **V3.01+** (SPI PN 965-0388-79) will correct this issue. You can also download it from our website via www.sternpinball.com/techsupport.htm and click ROM CODE LIBRARY, then the game name or direct at www.sternpinball.com/rom.htm#12.

Note:

If your game already has v3.01 or higher, disregard this Service Bulletin (check the label on the EPROM at location U210 on your CPU Sound II Board).

Please phone or eMail with any questions or comments at the below numbers or address.



• 2020 Janice Ave • Melrose Park, IL 60160 • Tel 708-345-7700 (Option 1) • Toll-Free (USA/Canada) 1-800-542-5377 • Fax 708-345-7889 •

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S.B. Nº 143
Page 1 of 1

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